QO/HOM Surgebreaker<sup>™</sup> Surge Protective Devices (SPDs) QO2175SB, HOM2175SB



by Schneider Electric

# WARRANTY

#### **Protection Limits**

With regard to any Surgebreaker surge protective device (catalog numbers QO2175SB and HOM2175SB) from Schneider Electric USA, Inc. that has been properly installed in a residential home in compliance with the current National Electric Code (NEC) requirements, Schneider Electric warrants to the homeowner at the time of such installation

(or the initial homeowner if installed as part of new construction) that Schneider Electric shall accept responsibility for any damage to that homeowners major household appliances, as defined below, up to the limits provided herein, to the extent such damage is caused by the failure of such surge protective device to protect against electrical power surges caused by lightning or the electric utility. As used herein, "major household appliances" shall mean: refrigerators, freezers, air conditioners, stoves, ovens (except microwave), clothes washers, clothes dryers, and dishwashers. Major household appliances specifically shall NOT include electronic devices such as: microwave ovens, audio and stereo components, video equipment, televisions, and computers.

The limit of Schneider Electric's liability under this warranty shall be \$10,000 or the deductible amount of customer's insurance policy covering such major household appliances, whichever is less.

## **Warranty Period**

This warranty shall be in effect until three (3) years following the date of purchase of the Surgebreaker® surge protective device, or until two (2) years following the date of installation, whichever occurs earlier.

## **Warranty Not Transferable**

This warranty may not be transferred from the homeowner who initially receives this warranty to any other party. (See Reverse)

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**Warranty Limitations** 

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING WITH-OUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

This warranty excludes damage or loss arising from any of the following events or sources: unauthorized product modification or alteration, major force events such as flood or earthquake, war, insurrection, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, defective software and computer virus infection.

Schneider Electric USA, Inc. shall not be liable for any indirect, incidental, consequential damages.

With respect to products purchased by consumers in the United States for personal use, implied warranties, including but not limited to the warranties of merchantability and fitness for a particular purpose, are not excluded but are limited to the extent allowed by law to the duration of the warranty period set forth above. No claim under this warranty will be honored unless the homeowner has reported the damage within thirty (30) days after its ocurrence in accordance with the following claims procedure.

#### **Claims Procedure**

To make a claim under this warranty please follow these steps: (1) Retain the original dated sales receipts of the Surgebreaker surge protective device from Schneider Electric USA, Inc. (2) Prior to repairing the damaged appliance, contact Schneider Electric at (800) 877-1174, Monday through Thursday 7:00 a.m. to 5 p.m. and Friday 7:00 a.m. to 1:00 p.m. Central Time. (3) Ask the appliance repairer to write a report on the cause of the damage. (4) File a claim under homeowners insurance. (5) Send the purchase receipt, repair receipt, damage report, any homeowners insurance report along with the damaged Surgebreaker surge protective device to: Schneider Electric, Attn: Surgebreaker Warranty Sharyland Business Park, 5501 George McVay Drive, McAllen TX, 78503.

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Schneider Electric USA, Inc. shall not be liable for any indirect, incidental, consequential damages.

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